

Client Matter No. 80168.0226
Via Facsimile

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 09/779,147	Confirmation No.: 4221
Application of: Scott D. Ritche	Customer No.: 32658
Filed: February 8, 2001	
Art Unit: 2151	
Examiner: Phillips, Hassan A.	
Attorney Docket No. P5663	
For: AUTOMATED SERVICE SUPPORT OF SOFTWARE DISTRIBUTION IN A DISTRIBUTED COMPUTER NETWORK	

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AMENDMENT

MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the office communication mailed April 21, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.